**Summary of Discussion with the Coaches at the 2017 KLOA Officials Clinic:**

**Before game**

* Every game the "slate is clean" - don't bring past issues to another game or have pre-judgment of teams/coaches
* Pregame arrival - when you walk on the field, it sets the tone for the game
* Greet the coaches professionally - say hello, review rules, game situation
* Make eye contact
* Mutual respect is important
* Even keel/demeanor is good
* Never make it personal

**During Game**

* Consistency is important throughout the game and the crew
* Important to reinforce rules - we are part of teaching the game
* Just because it's a blowout game, doesn't mean violations should be ignored
* Real emphasis should be on "getting it right" - coaches like to see officials come together to discuss important calls (e.g. go/no goal, big hits, critical plays)
* Communication - do not ignore coaches when a question is asked; appropriate dialog is good, but don't need excessive conversations
* Coaches recognize our job is tough
* Courteous communication to assistants is expected when simple questions are asked, but not if assistants are creating a problem
* Coaches feel their teams do not play to their potential if players/coaches are complaining constantly to the officials - focus should be on playing/coaching, not the calls

**Specific plays that were discussed:**

* Restarts - make sure proper space is given, particularly around substitution area - if mistake made, start again
* Pick plays and blowing up the screener
* Attackers around the crease with their sticks up, but really moving picks
* Generally fine with mouthpiece change
* Need common sense with coaches box emphasis – Time outs in particular